

Republic of the Philippines OFFICE OF THE PRESIDENT

NATIONAL COMMISSION ON MUSLIM FILIPINOS

BIDS AND AWARDS COMMITTEE

REQUEST FOR QUOTATION No. 2022-053

Mode of Procurement: Small Value Procurement

End-User: PS-MISD Date: 17 November 2022

Purpose: CLOUD NETWORK INFRASTRUCTURE SERVICE FOR E-HAJJ.

PR No. 2007-11-0170

Please quote your lowest price for the items/s listed below not later than **November 2022** subject to the following General conditions, and submit your quotation duly signed by your representative by email: bacsecretariat@ncmf.gov.ph; or personal delivery.

TERMS AND CONDITIONS:

- 1. In order to be eligible for this procurement, suppliers/service providers are required to accomplished the RFQ and submit on or before the deadline together with the following:
 - a. Valid PhilGEPS Registration Certificate/Number
 - b. Valid Mayor's/ Business Permit
 - c. Tax Registration Certificate
 - d. Notarized Omnibus Sworn Statement
- 2. Late submission of quotation shall not be accepted.
- 3. Price validity shall be for a period of sixty (60) calendar days.
- Award of contract shall be made to lowest quotation with complete requirements and complies with the specifications and other terms and conditions stated in the RFQ.
- 5. Any interlineations, erasures, or overwriting shall be valid only if they are signed or initialed by the supplier or its authorized representative(s).
- 6. The NCMF reserves the right to reject any or all quotations/bid proposals or declares the bidding a failure or not to award the contract, and makes no assurance that a contract shall be entered into as a result of this invitation.
- Liquidated damages equivalent to one-tenth of one percent (0.1%) of the value of the goods not delivered within the
 prescribed delivery period shall be imposed per day of delay.
- 8. The terms of payment shall be made through check payable to the supplier.
- 9. All quotations shall be INCLUSIVE OF VAT

LOT	Description	Comply/Not Comply	ABC	Price Quotation
•	Web Server: Processor/vCPUs: 2 Cores, 2.5Ghz Memory: 4GB Storage: 30GB SSD Data Transfer: In/Out 100GB per month Database Server: Processor/vCPUs: 4 Cores, 2.5Ghz Memory: 16GB Storage: 60GB SSD Database: MySQL Internet Protocol: At least One (1) dedicated Web Application Firewall: Yes		P681,000.00	DECETIVI 1 8 NOV 2027 MUSO, COX

SCOPE OF WORK

. The winning Bidder shall provide the necessary hardware, software and other services required to set up the Cloud Network Infrastructure Service of the Commission. Details of the technical requirements are indicated in Section 3 of this TOR.

.Provision of diagnostic reports and updates following the day of connection failures: and

. Provision of Support Services

COMPANY CRITERIA

Only Cloud Infrastructure Partners or Cloud Infrastructure Providers are allowed to be a supplier. The following are specific criteria for each category.

A. Cloud Infrastructure Provider Partner

. At least fifteen (15) years of experience in delivering ICT Projects

.At least three (3) years experience in delivering ICT Projects within the Government Sector.

.Should provide a Certification from Cloud Infrastructure Provider containing the following information:

- . a Select Partner (Minimum)
- . a Public Sector Partner
- . a Solution Provider

.Certification issued by the Bidder's Human Resource (HR) unit, which shall include, among others, the name and position of at least two certified Solutions Architects.

.Should provide Certification of the Solution Architects issued by the Cloud Infrastructure Provider;

.Should come with 24x7x4 management and support, and is dynamic enough for immediate provisioning of computing, storage, and managing the cloud infrastructure.

B. Cloud Infrastructure Provider

. At least ten (10) years of experience in delivering ICT Projects

. At least five (5) years experience in delivering an integrated platform

.At least three (3) years of experience in delivering ICT Projects within the Government Sector

.The cloud infrastructure should be multitenancy and with at least two (2) sites to cater the agency's production and disaster recovery requirements. .The cloud infrastructure should be capable of providing a dedicated virtual data center for a specific tenant.

.The cloud infrastructure should be capable of providing a dedicated virtual data center for a specific tenant.

.The cloud infrastructure should use license management software, hypervisor, network and security in delivering the multi-tenancy environment and cloud services.

.The cloud infrastructure should have an embedded tool that can be activated for workload replication from one cloud site to another for the disaster recovery (DR) OF protected virtual machines. The tool should be native and the same brand as the cloud management and hypervisor to ensure effective provisioning of DR instances conversion into the production environment.

The cloud operator should be a certified Cloud Provider by the Vendor of the software being used for managing and virtualizing the cloud infrastructure as indicated on the Vendor's Website.

.The cloud operator should have at least five (5) certified engineers for the cloud management and virtualization software being used in its cloud infrastructure.

.The cloud operator should be PCAB accredited with a Communication Facility and is a PCAB-registered contractor for the government agency.

.The cloud infrastructure should have at least ten (10) active tenants, including one (1) from any government-owned entities.

The cloud infrastructure should be protected by the advanced firewall system with an active license and is designed with redundancies from the UPS, power, and cooling, networking, securities, compute and storage resources, and dedicated internet connections to deliver 99.9% availability of the virtual machines.

.The cloud infrastructure should come with 24x7x4 management and support and is dynamic enough for immediate provisioning of compute, storage, networking, security and bandwidth.

OUTPUTS AND ACTIVITIES

I. Preparation

A. Set up the required hardware and software based on the specifications;

B. Configure the hardware and software requirements for the cloud network

infrastructure service: C. Provide Private Nameserver and access accounts for testing; D. Complete the preparation activities at least seven (7) calendar days from the receipt of the Notice to proceed. II. Testing Period A. The selected Service Provider shall conduct an inspection/testing of the service. B. The acceptance test procedure shall be in accordance with the following: . The acceptance testing will be undertaken for a period of Fifteen (15) calendar days. .No service interruption during the agreed test period. .During the testing period, the Service Provider shall not be held liable for performance degradation/interruption that are beyond its control such as power outages, fluctuations or failure or malfunction of NCMF's own equipment, international/regional internet backbone problems. C. NCMF shall issue a Certificate of inspection and acceptance to the Provider upon completion of the testing period. D. Start of the Service Provider's billing shall be based on the date of issuance of "Certificate of Inspection and Acceptance". III. Implementation a. Migration of data will take place upon completion and acceptance of the testing period and will be undertaken at least a period of one (1) month. b. Provider shall maintain the service in proper working order. c. Provide an escalation list and procedure in reporting fault and outages. d. Service Provider must immediately advise NCMF any downtime occurrence. e. Service Provider must have a disaster recovery plan. f. The selected Service Provider should be able to render the following services; .Availability Provide 96% link uptime for the whole duration of the contract. .Render customer service support Support response time 1 hour for emergency tickets IV. Maintenance

A. Provide a single point of contact for sales and customer support B. Shall respond to request for maintenance at no cost to NCMF; and C. Provide not less than 7 days proactive notice of scheduled downtimes, service interruption, upgrades or preventive maintenance, if any; Mode of Payment: Send bill arrangement payment thru LDDAP;		
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APPROVED BUDGET FOR THE CONTRACT

SIX HUNDRED EIGHTY-ONE THOUSAND PESOS (P681,000.00)

TAHIR S. LIDASAN, JR., CESO II Chairman, BAC

	Signature over Printed Name of Representative/Company	
	Address	
357	PhilGEPS Registration Number (Platinum/Red)	
	Tel. No./Cellphone /Email Address	

RFQ 2022-053 CLOUD NETWORK INFRASTRUCTURE